

# Welcome to The Solar Club®

## Congratulations on starting your solar journey!

We're so glad you've joined the Solar Club®, Alberta's most flexible and rewarding energy program for micro-generators. You've taken an exciting step toward reducing your energy costs, supporting green energy, and becoming part of a community that's passionate about solar power.

## Our Commitment to You

### More than just a provider — we're your neighbour.

When you join Camrose Energy, you're not just signing up for a service. You're joining a community built on trust, personal care, and real human connection. That means:

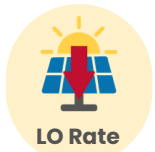
- **No contracts and no hidden fees.**
- **Friendly, knowledgeable customer care from real people who love to talk solar.**
- **A local team that truly understands Alberta's energy landscape.**
- **Support for local causes through our Community Connections Program.**

## The Solar Club Rates



HI Rate

- Use when you're producing more than you use.
- Earn credits for your excess electricity.
- Helps maximize savings during sunny months.



LO Rate

- Use when you're using more than you produce.
- Buy power at a lower rate to save during low production.
- Ideal for shorter, darker days.

## So, When Should You Switch?

### It's your solar. You're in control.

Keep an eye on your inbox! Two days before your bill is released, you'll receive a Pre.Bill email showing whether you were a Net Importer or Net Exporter that month. This makes it easier to decide whether the HI Rate or LO Rate works best for you. You can then backdate your rate change to your last meter read for the most savings. Please note: one wire service provider has occasionally reported mismatched meter data, but our team is here to help make sure you're on the best rate for your usage.

### RateSwitch™ Automatic Rate Switching

Automatic rate switching is an optional feature that automatically moves your rate between the Hi Rate™ and Lo Rate™ based on the season. It can make things simpler by reducing the need to track rate dates, but it may not always match your exact monthly usage as closely as manual switching. You can turn it on or off at any time, or continue choosing your rates manually if you prefer.



## Don't Forget Your Natural Gas!

### Your energy credits don't stop at electricity.

With The Solar Club™, your energy credits can go toward both electricity and natural gas – giving you more flexibility, especially in the colder months when your furnace is working harder and solar production drops. By bundling both services through Camrose Energy, you'll enjoy the same friendly, no-pressure service for your whole home. You can even unlock a discounted natural gas rate by making a one-time, fully refundable prudential deposit, which earns 5% interest annually and is credited right back to your bill.

## Earn Cash Back!

Solar Club™ Members earn 3% cash back on all electricity used from the grid, regardless of the rate, and as well as the Natural Gas Commodity Charge, with rewards typically added to your account each January. Members who also own an electric vehicle can earn 5% cash back! Simply send a photo of your vehicle registration to [sunshine@solarclub.ca](mailto:sunshine@solarclub.ca) to qualify.

## Carbon Offset Credits

### Yes, you can earn even more.

As a solar micro-generator, you're already reducing emissions. In Alberta, this can qualify you for carbon offset credits— certificates that represent the clean energy your panels add to the grid. Some members choose to sell their credits for extra income, while others prefer not to. Want to learn more? [Check out our blog for a neutral, plain-language guide.](#)

### Learn More About Carbon Offset Credits

[camroseenergy.ca/carboncredits.html](http://camroseenergy.ca/carboncredits.html)

[camroseenergy.ca/faq.html](http://camroseenergy.ca/faq.html)

## System Not Up and Running Yet? Not a Problem!

### We've got a rate made just for you.

If you've signed a contract with a solar installer but are still waiting for your system to go live, you don't have to miss out on savings.

Our Pre-Solar Rate™ is a special discounted electricity rate designed for future Solar Club™ Members like you. It helps you start saving right away, even while you're waiting on permits, installation, or grid connection. Once your system is up and running, we'll switch you over to The Solar Club™ so you can begin building credits and making the most of your solar journey from day one.

## We Love to Talk Solar!

Your local solar experts at Camrose Energy are here to help you every step of the way. Whether you're buying a home with solar or looking to make the switch, we love to talk solar!



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